

SAFETY MANAGEMENT
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Leading the way in Safety, Security and Regulatory Compliance

At Mesa Airlines, the Safety and Security of our passengers and employees are our top priority and is reiterated through our mission to "Conduct all operations safety, professionally and in accordance with applicable company policies, procedures and regulations." Safety and Security is paramount in our core beliefs and values. Additionally, our employee's health, work environment and value-added ideas are keys to our success. Among our fundamental beliefs are:

1. Safety is a core business, personal value and is a source of our competitive advantage.
2. Our business will be strengthened by making safety excellence an integral part of all aviation activities.

Supported by the company's ongoing commitment through the allocation of personnel and resources, Mesa Airlines continues to be at the forefront of safety and security in aviation demonstrated by our safety culture, measured and validated, both internally and externally through various standards.

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EXTERNAL OVERSIGHT

1. International Air Transport Association (IATA) Operations Safety Audit (IOSA): As a registered IOSA airline since 2004, we continue to meet and exceed all recommendations and requirements set forth by IATA.
2. Department of Defense (DOD) Audit: As a DOD approved airline since 1999, Mesa has the distinction of transporting U.S. military personnel and equipment when such needs arise. Additionally, Mesa Airlines, Inc. is evaluated externally by other government agencies on a routine basis, including the Federal Aviation Administration (FAA), Transportation Security Administration (TSA), Department of Transportation (DOT), Occupational Health and Safety Administration (OSHA) and the Environmental Protection Agency (EPA) as well as by our codeshare partners.

REGULATORY PROGRAMS

1. Safety Management System (SMS): As a cornerstone of our company's safety, Mesa Airlines voluntarily entered into the FAA SMS Pilot Program in 2010 and was the first regional airline still in service today to successfully exit the Level 1 program in 2011. Mesa Airlines was also a participant of the 2015 FAA SMS Voluntary Program before transitioning to the FAA required SMS program in 2018.
2. Fatigue Risk Management (FRMP): Mesa Airlines proactively implemented a Pilot FRMP in 2009, a year ahead of the FAA mandated program required as of 2010. While Pilot and Flight Attendant Fatigue Programs are required, our program extends to every employee within the company.
To ensure we maintain regulatory compliance, Mesa Airlines also has implemented and maintains other programs such as a National Transportation Safety Board (NTSB) Transportation Disaster Assistance (TDA) based Emergency Response Program, OSHA Hearing Conservation Program and EPA Water Quality Program.

VOLUNTARY PROGRAMS

1. Aviation Safety Action Program (ASAP): To support our safety culture of ensuring that employees have a confidential, de-identified and non-punitive means of reporting, Mesa Airlines established a Pilot ASAP program in 2009. Today our program covers Pilots, Dispatcher, Mechanics and includes an ASAP equivalent program for our Flight Attendants and all other company employees.
2. Internal Evaluation Program (IEP): Accepted by the FAA in 1999, this program continuously assesses and evaluates various departments throughout the entire company to identify opportunities for improvement and ensure safety and regulatory compliance.

Our commitment to safety is reflected in the voluntary and data sharing programs Mesa Airlines participates in including our Flight Operations Quality Assurance (FOQA) Program, Line Operations Safety Assessment (LOSA) Program, FAA Voluntary Disclosure Reporting Program (VDRP), Customs and Border Protection's (CBP) Blue Lightning Initiative (BLI), Regional Shared Audit Program (RSAP), the IATA Fuel Quality Pool (IFQP) Program and the FAA Aviation Safety Information Analysis and Sharing (ASIAS) Program. Additionally, Mesa Airlines is an active member airline with the Regional Airline Association (RAA) and a multi-year recipient of the FAA's Diamond Award of Excellence.

Mesa's core values include health and safety, the environment, ethical behavior, and valuing people. Among our fundamental beliefs are:



Top Management Commitment



Responsibility and Accountability of All Employees



Clearly Communicated Expectations of Zero Accidents



Auditing and Measuring Performance for Review



Responsibility of Employees



The Objectives of Our Safety Process

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